

## ARP EXCURSION RULES

The excursion rules listed below MUST be explained to the children before entry to the Park. Please note that disruptive behaviour will not be tolerated and students need to follow direction at all times. Unruly students will be removed from the Park and their guardian will be called to pick them up. There will be no refund or discount on activities not completed because of bad behaviour which is judged at the Reptile Park Management's discretion.

\*Cancellation Policy: ARP requires 48 hours' notice should you need to cancel your booking. Your school will be given the option to re-book on another day. Cancellations made within 48 hours will not be refunded or re-booked. Please call reception on (02) 4340 1022 to discuss further.

ALL STUDENTS MUST PROVIDE THEIR TEACHER A PERMISSION NOTE SIGNED BY A PARENT OR GUARDIAN. THE ONUS IS PLACED ON THE SCHOOL / COMPANY TO ENSURE THIS REQUIREMENT IS MET.

1. All students must be mindful of dropping rubbish and ensure that they use the bins at the Park. This is to ensure that the free roaming animals in the Park do not eat something that could make them very sick. Rubbish bins are provided throughout the Park areas.
2. Do not tap on glass, windows or any enclosures. This scares our animals!
3. Noise must be kept to a minimum whenever inside. This may also scare our animals.
4. Do not reach over any fences, glass or walls. This may be dangerous! Animals are in there for a reason, they can bite!
5. Students are asked not to chase any free roaming animals, pull their tails or do anything else that may upset or distress the animals.
6. Students must at all times abide by the Park rules and listen to their group leaders/teachers and any Reptile Park staff member.

*NOTE: Please make sure students visit the kiosk and gift shop in small groups throughout the day to help alleviate congestion.*